



Customer Online Service: Operating Manual Portal Overview

Once you have logged in, this will be the home page.
It will have a summary of your Total Loans, Previous Repayments and Due Dates etc.

You can also click on links below to view **Banking Details** and other useful material like **Client Information Brochure** or **Dispute Resolution** guidelines.

Control Panel

- Home
- Loans
- Repayments
- My Profile
- Change Password
- Logout

Mortgage Express

1 Total Loans
More info

P0 Last Repayment
More info

P11,618.00
Next Due Amount for Loan MOG10027/31/07/23
Due Date: 01/06/2023
More info

We strive to provide you with excellent service, and we will readily provide the answers to all your questions and queries.
You are welcome to visit our offices in Mogodishane - Plot 956 during working hours.

Please read our [Client Information Brochure](#) Click here for further information.
For Banking Details, please use the following link: [Banking Details](#) Click here.
For Dispute Resolution Click here

Note: Past Maturity and Defaulting Loans will not appear above.
For further information please contact your nearest branch, or email us at support@cash.co.bw

This is an automated loan management software. Our company accepts no liability for the contents of this document and/or the accuracy of the amounts reflected as this information displayed is auto generated and errors may occur, unless that information is subsequently confirmed in writing. You must therefore confirm the accuracy of the document with the company in writing to enable us to attend to any errors should they occur. The company therefore reserves the right at any time, to adjust any erroneous amount or information which was previously auto generated.
CAUTION: Borrowing more than you can afford to repay could lead to severe financial difficulties.

You can click on **“Loans”** to view all your current and previous loans.

Control Panel

- Home
- Loans**
- Repayments
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Your loan(s) will all appear as shown below.

Control Panel

- Home
- Loans
- Repayments
- My Profile
- Change Password
- Logout

Mortgage Express

Export Data

Name	Loan	Loan Officer	Principal	Deductible Fees	Principal After Deduct	Product	Interest%	Repayment	Duration	Released	Maturity	Days To Maturity	Days Past Maturity	Last Payment	Paid	Balance	Status	Email	Mobile	View
James	MOG10027/31/07/23		10,000.00	0	10,000.00	5 Pawn & Drive - 1 Month 5% (F.R Jul 22)	5%/Loan	Monthly	1 Months	01/07/2023	01/08/2023	1	0	0	0	11,618.00	Current	kj@gmail.com		View Loan Details

Showing 1 to 1 of 1 entries

Previous 1 Next

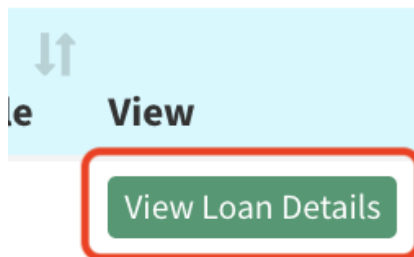
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CAUTION: Borrowing more than you can afford to repay could lead to severe financial difficulties.



To open the loan and view more details click on ***“View Loan Details”***.



Loan details will appear as shown below.

View Loan #MOG10027/31/07/23

Name	Loan#	Loan Officer	Principal	Deductable Fees	Principal After Deduct	Product	Interest%	Repayment	Duration	Released	Maturity	Days To Maturity	Days Past Maturity	Last Payment	Paid	Balance	Status	Email	Mobile
James	MOG10027/31/07/23		10,000.00	0	10,000.00	\$ Pawn & Drive - 1 Month 5% (F.R Jul'22)	5%/Loan	Monthly	1 Months	01/07/2023	01/08/2023	1	0	17/07/2023 2,000.00	2,000.00	9,618.00	Current	k@gmail.com	

Repayments **Loan Schedule** Loan Collateral

Search repayments

Borrower#	Name	Loan#	Method	Collection Date	Description	Repayment Captured by	Maturity	Receipt
180614715000	James	MOG10027/31/07/23	Online Transfer (EFT)	17/07/2023	Clienet's Repayment		01/08/2023	

Showing 1 to 1 of 1 entries

Previous 1 Next

At the bottom of the same page, you can see more tabs.

From here you can view **Repayments** made to the loan, **Loan Schedule** (Which is your Loan Statement), and **Loan Collateral** details.

View Loan #MOG10027/31/07/23

Name	Loan#	Loan Officer	Principal	Deductable Fees	Principal After Deduct	Product	Interest%	Repayment	Duration	Released	Maturity	Days To Maturity	Days Past Maturity	Last Payment	Paid	Balance	Status	Email	Mobile
James	MOG10027/31/07/23		10,000.00	0	10,000.00	\$ Pawn & Drive - 1 Month 5% (F.R Jul'22)	5%/Loan	Monthly	1 Months	01/07/2023	01/08/2023	1	0	17/07/2023 2,000.00	2,000.00	9,618.00	Current	7@gmail.com	

Repayments **Loan Schedule** Loan Collateral

Search repayments

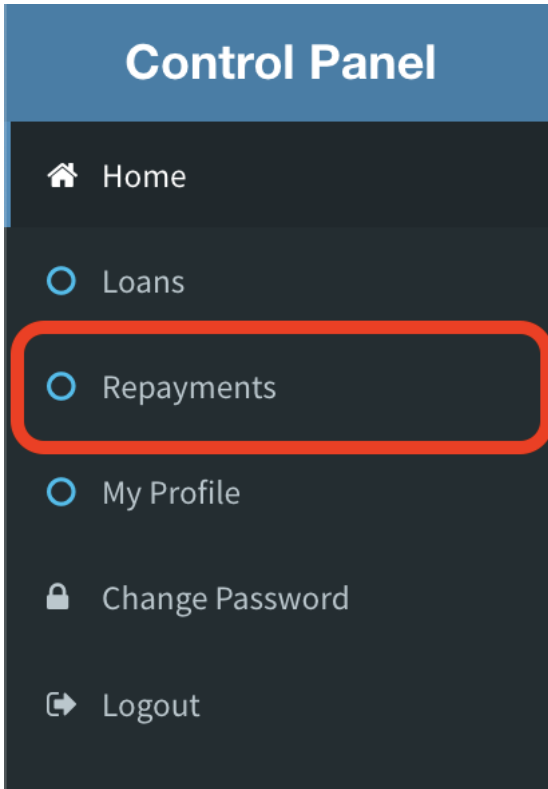
Borrower#	Name	Loan#	Method	Collection Date	Description	Repayment Captured by	Maturity	Receipt
180614715000	James	MOG10027/31/07/23	Online Transfer (EFT)	17/07/2023	Clienet's Repayment		01/08/2023	

Showing 1 to 1 of 1 entries

Previous 1 Next



You can click on ***"Repayments"*** to view all your past repayments.



You will see all past repayments here. If there are any repayments missing you can send your proof of payment to helpdesk@cash.co.bw

Control Panel | [Link Menu](#) | James

Mortgage Express

Export Data

Search repayments

Borrower#	Name	Loan#	Method	Collection Date	Description	Repayment Captured by	Maturity	Receipt
180614715000	James	MOG1002731/07/23	Online Transfer (EFT)	17/07/2023	Client's Repayment	K a	01/08/2023	

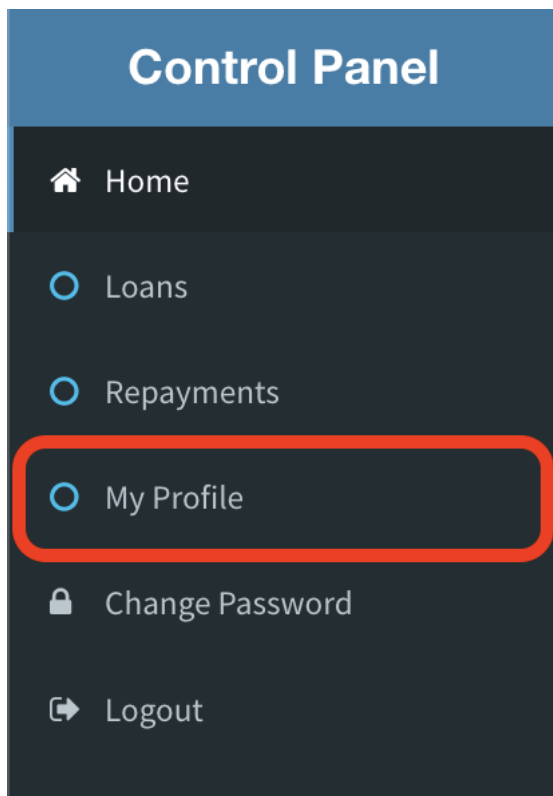
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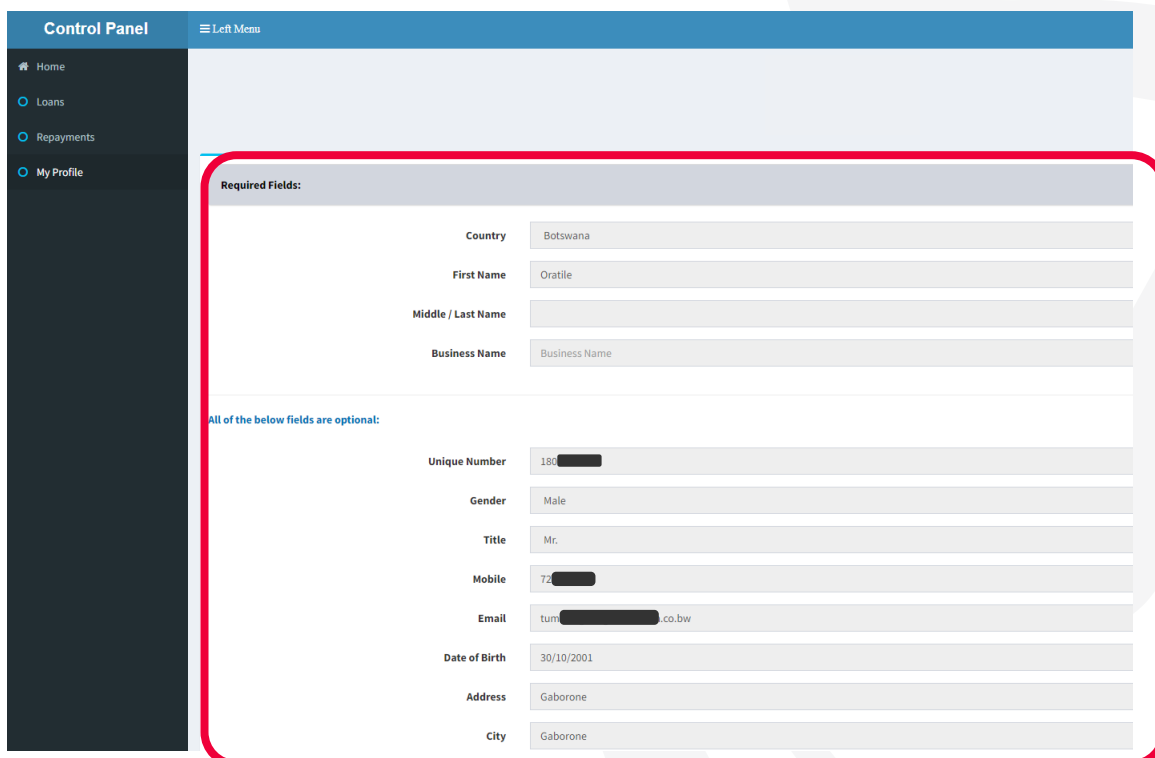
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To view your Profile Details, click on ***"My Profile"***



Your details will appear as shown below.

If there are any updates you wish to make to your profile you can request for **Change of Contact Details Form** by emailing helpdesk@cash.co.bw or visiting any of our branches.



The image shows the "My Profile" page. On the left is a sidebar menu with "My Profile" selected. The main content area is titled "Control Panel" and "Left Menu". It contains a form with the following fields:

- Required Fields:**
 - Country: Botswana
 - First Name: Oratile
 - Middle / Last Name:
 - Business Name: Business Name
- All of the below fields are optional:**
 - Unique Number: 180 [redacted]
 - Gender: Male
 - Title: Mr.
 - Mobile: 72 [redacted]
 - Email: tum [redacted]@co.bw
 - Date of Birth: 30/10/2001
 - Address: Gaborone
 - City: Gaborone